



Unique, Professional, and Caring

How does EcoSci Food grow with its customers?

EcoSci Food through the years

2013

EcoSci Food was incorporated.

2015

EcoSci Food acquired its import license.

Sea Fiesta Dory - its first flagship brand was launched.

2016

Fiesta Prime Dory - its second flagship brand was launched.

Its offering grew to 30 products.

2019

More than 35 products were added to its offering.

2020

Its online retail and wholesale site - shop.ecoscifood.com, was launched.

Sha, Caterer

EcoSci Food has a **unique** way of dealing with customers. They reach out to their customers to understand our needs. They also serve good quality products.

Guided by our **PURPOSE**, we strive to understand our customers' objectives and challenges.

PURPOSE

EcoSci Food is a vehicle for growth of the food industry, enabling both new and established food entrepreneurs to think big or bigger.

Jeffrey, Trader

I would also like to commend the 2 employees sa payment window. Yung **professionalism** nila sa trabaho nila in a way na alam nila ginagawa nila.

In all our business engagements, we always anchor everything to our **CORE VALUES** namely:

1 Continuous Growth

4 Creativity

2 Collaboration

5 Customer-centric Mindset

3 Openness

Thank you, EcoSci Food, for **taking care** of me & my family during the lockdown when we couldn't go to the grocery.

Jamila, Store Shopper

Customer Experience

4.7

98.6%

99.4%



Customer Satisfaction

from 2020 Q3 Survey



Delivery Timeliness

from 2020 Q4 Scorecard



Delivery Accuracy

Metro Manila

South Luzon

North & Central Luzon

Visayas & Mindanao

*selected areas

For any concerns, kindly contact our **Customer Care Hotline** at **0917 635 7294** or **(02) 7624 6055**.

Our Growth Partners

and more known brands in the metro.



Gusto din po namin magpasalamat sa inyo kasi malaking part po kayo ng business namin. From the very beginning-- ina-accomodate ninyo po kami kahit beyond working hours ninyo at naha-handle po ninyo professionally yung mga concerns namin.

Camille and Richard Torres, owners of Big Daddy's Ribs

Big Daddy's Ribs was launched during lockdown with EcoSci Food as their first and only Baby Back Ribs supplier. Feedback directly from the owners. Photo from GMA News TV.

